# **COVID-19 Notice and Disclaimer to Guests**

On March 11, 2020, the World Health Organization declared COVID-19 a global pandemic.

While much uncertainty around COVID-19 remains, experts know that COVID-19 is extremely contagious and is believed to spread mainly from person-to-person contact (e.g. droplets from sneezing, coughing, talking). It may also be airborne and may be spread by touching a surface or object that has the virus on it, then touching your mouth, nose, or eyes. Some evidence suggests that COVID-19 can live on certain surfaces for several days.

There is a risk that you could contract COVID-19 while staying at our rental cottage.

At our rental cottage, we have implemented various preventive measures aimed to reduce the risk of the spread of COVID-19 among our guests. However, we do not guarantee or warrant against the risk of infection.

None of the information provided herein is intended as medical advice. This Notice and Disclaimer are intended as a warning to our guests and/or any visitors of the risk of contracting COVID-19, a disclaimer of our liability therewith, and an explanation of some of the things we are doing to mitigate the risk of the spread of COVID-19, as well as some of the things we believe our guests can do to help.

## What we are doing?

We have enhanced our cleaning procedure in our cottage giving special attention to cleaning and disinfecting frequently touched surfaces such as counters, tables, faucets, light switches, doorknobs, remotes, etc. We will also ensure appropriate cleaning supplies are available for use throughout your stay.

At this time, linen service will not be offered. We have also minimized and/ or eliminated shared cottage accessories, like throw pillows and extra blankets to further reduce potential risk.

We kindly request, for your comfort, that guests bring clean sheets, blankets, pillows, bath towels, etc. We will continue to provide mattress protectors that are cleaned, sanitized, and changed after every rental. It is mandatory that mattress protectors remain in place and not be removed.

We have also developed a process for screening our employees for COVID-19 symptoms and exposure. Employee(s) will wear masks and disposable gloves while inside of our rental cottage.

For everyone's safety and convenience, we have a remote booking and check-in process for our cottage rental with a lock box. We have also developed a process for screening our guests and/or visitors for COVID-19 symptoms and exposure prior to check-in.

### What can you do?

Staying healthy and mitigating the risk of contracting COVID-19 will require your help. Protect yourself by following Public Health guidelines. Maintain at least 2 meters (6 feet) physical/social distancing from others. Wear a mask when possible, especially when in close proximity to others and/or indoor public settings (e.g. grocery shopping). Practice hand hygiene by washing your hands using soap and water for at least twenty (20) seconds and/or use hand sanitizer when soap and water are not available.

Avoid contact with others who are sick. If you feel sick, isolate yourself from others and seek medical attention.

Before your stay, complete the electronic screening questionnaire. Clean and disinfect personal items such as phones and wallets, and clean areas inside of your vehicles, such as steering wheels.

During your stay, continue to adhere to Public Health guidelines. Do not invite anyone to our rental cottage beyond those already approved to stay

and/or visit. Regularly clean and wipe down high-touch surfaces with provided cleaning supplies.

Before you leave the cottage, follow cottage cleaning instructions. Remember to take a final look around to ensure you have not left any belongings behind. Unfortunately, any forgotten items will not be kept.

#### Thank you.

Vacationing in Ontario this year will, no doubt, be different than ever before. We ask for your patience, understanding, and flexibility as we all adapt to change in light of COVID-19. Despite the changes, we remain committed to providing a memorable and enjoyable summer vacation for you and your family. Stay safe and have fun. Thank you for staying with us.

#### **Related Links:**

World Health Organization: <a href="https://www.who.int/emergencies/diseases/novel-coronavirus-2019">https://www.who.int/emergencies/diseases/novel-coronavirus-2019</a>

Ontario - Covid-19 Website <a href="https://covid-19.ontario.ca">https://covid-19.ontario.ca</a>

Public Health Ontario <a href="https://www.publichealthontario.ca">https://www.publichealthontario.ca</a>